

SIT50416

## **DIPLOMA OF HOSPITALITY MANAGEMENT**

(Cookery)

CRICOS Course Code: 105136M



**COURSE BROCHURE** 

AFC-CB

#### **About this Course Brochure**

This brochure provides all the information international students need to know about enrolling into the SIT50416 Diploma of Hospitality Management.

The latest release of the qualification and packaging rules can be found at the following link:

https://training.gov.au/Training/Details/SIT50416

2

#### 3

#### **Course Overview**

This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, cookery, food and beverage and gaming.

Possible job titles include: Banquet or function manager, Bar manager, Café manager, Chef de cuisine, Chef patisserie, Club manager, Executive housekeeper, Front office manager, Gaming manager, Kitchen manager, Sous chef, Unit manager catering operations.



#### **Course Location and Delivery Mode**

This course is delivered via classroom based training and assessment at Level 1, 126 Charles Street, Launceston TAS 7250.

Practical (where relevant) will be conducted in following commercial/training kitchen setting.

Training Kitchen Facility, Deloraine, TAS 7304.

Students are also required to complete mandatory 180 hours work placement (at least 36 service periods) in a hospitality venue (such as fine-dining restaurant, café, function centre etc.) to demonstrate their ability to perform to the required standard in the workplace.

Weekly scheduled face-to-face class hours for attendance at Australian Federation College is 20 hours.



#### **Target Group for the Course**

Australian Federation College welcomes all international students who meet our entry requirements. Typically, you are an international student who is:

- Seeking to pursue a career in the hospitality industry including Café/Function Centre/ Kitchen/ Restaurant/ Front Office Manager.
- Seeking to enter a new industry sector.
- Seeking a pathway to higher-level qualifications.

#### **Potential Education/Career Outcomes**

Students who complete this course may wish to continue their education into the SIT60316 - Advanced Diploma of Hospitality Management or a range of VET or higher education programs.

Job roles and titles vary across different industry sectors. Potential employment options include:

- Banquet or function manager
- Bar manager
- Café manager
- Club manager
- Front office manager
- · Kitchen manager
- Motel manager
- Restaurant manager
- Unit manager catering operations.

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#### **Entry Requirements**

Australian Federation College has the following entry requirements. You must:

- Be at least 18 years of age at the commencement of course;
- Have completed Australian year 12 or equivalent or successfully completed AQF Certificate IV qualification or above:
- Participate in a course entry interview to determine suitability for the course and student needs;
- Meet Australian student visa subclass 500 requirements; and
- Have an IELTS\* score of 5.5 (test results must be no more than 2 years old).

English language competence can also be demonstrated through documented evidence of any of the following:

- Educated for at least 5 years in an English-speaking country where the medium of instructions were in English; or
- Completed at least a Certificate IV level course in an Australian RTO within the last 2 years.



#### **Course Duration and Timetabling**

This course is delivered over 70 weeks comprising of:

- Five and a half (5.5) terms of 10 weeks each (55 weeks of training).
- Holiday breaks amounting to 15 weeks.

Students are also required to complete mandatory 180 hours work placement (at least 36 service periods) in a restaurant/hospitality venue/function centre to demonstrate their ability to perform to the required standard in the workplace.



#### Sample Timetable:

Shift 1:

Monday and Tuesday: 8:15 am - 5:00 pm

Friday: 8:15 am - 12.30 pm

Shift 2:

Wednesday and Thursday: 8:15 am - 5:00 pm

Friday: 8:15 am - 12.30 pm

Shift 3:

Monday - Friday: 5:30 pm - 9:45 pm

Students will be advised of the timing prior commencement of their term.

#### **Units Included in the Course**

The SIT50416 Diploma of Hospitality Management requires the successful completion of thirteen (13) core units and fifteen (15) elective units.

Electives for this qualification have been chosen by Australian Federation College to ensure that students achieve a broad range of skills and knowledge in hospitality management.

#### Units included in this qualification are:

	Code	Title	Core or Elective
	BSBDIV501	Manage diversity in the workplace	Core
	BSBMGT517	Manage operational plan	Core
	SITXCCS007	Enhance customer service experiences	Core
	SITXCCS008	Develop and manage quality customer service practices	Core
	SITXCOM005	Manage conflict	Core
	SITXFIN003	Manage finances within a budget	Core
	SITXFIN004	Prepare and monitor budgets	Core
6	SITXGLC001	Research and comply with regulatory requirements	Core
	SITXHRM002	Roster staff	Core
	SITXHRM003	Lead and manage people	Core
	SITXMGT001	Monitor work operations	Core
	SITXMGT002	Establish and conduct business relationships	Core
	SITXWHS003	Implement and monitor work health and safety practices	Core
	SITXFSA001	Use hygienic practices for food safety	Elective
	SITXFSA002	Participate in safe food handling practices	Elective
	SITHCCC005	Prepare dishes using basic methods of cookery	Elective

Code	Title		Core or Elective

SITHCCC006	Prepare appetisers and salads	Elective
SITHCCC007	Prepare stocks, sauces and soups	Elective
SITHCCC008	Prepare vegetable, fruit, egg and farinaceous dishes	Elective
SITHCCC012	Prepare poultry dishes	Elective
SITHCCC013	Prepare seafood dishes	Elective
SITHCCC014	Prepare meat dishes	Elective
SITHCCC001	Use food preparation equipment	Elective
SITHCCC018	Prepare food to meet special dietary requirements	Elective
7 SITHKOP005	Coordinate cooking operations	Elective
BSBADM502	Manage meetings	Elective
BSBWHS521	Ensure a safe workplace for a work area	Elective
SITHIND002	Source and use information on the hospitality industry	Elective



#### **Training and Assessment Information**

Assessment methods used for this qualification will provide a range of waysfor individuals to demonstrate that they have met the required outcomes including:

#### **Written Evidence:**

- i) Written questionnaire;
- ii) Report writing;
- iii) Case study/ problem solving;
- iv) Research work/ documentation review;
- v) Project work;
- vi) Third-party report and/or

#### vii) Portfolio of documents.

#### **Demonstration:**

- i) Practical demonstration;
- ii) Presentation;
- iii) Discussion;
- iv) Role play;
- v) Observation; and/or
- vi) Oral questioning

At the beginning of each unit, trainers will outline the assessment tasks that must be completed. Research, assessment preparation, self-study, etc. for each unit takes about 10 hours outside of class hours per week subject to individual capacity.





#### Course Progress and Attendance monitoring

Note that for international students, satisfactory course progress and class attendance is required in order to meet visa requirements. More information can be found in our International Student Handbook, Course Progress. Monitoring and Attendance Monitoring Policies and Procedures are available on our website at <a href="https://www.afcollege.edu.au">www.afcollege.edu.au</a>.

Students who do not meet course progress and attendance requirements are at risk of having their visas cancelled. Students who are identified as being at risk of not meeting course progress or attendance requirements will be provided with additional support as per our intervention strategy.



#### **Student Support**

All students will be provided with a range of learning support options and resources to help them achieve competency. This includes:

- One to one support from trainer/assessor
- Support with personal issues and general counselling sessions
- Access to additional learning resources
- Reasonable adjustment in the assessment
- Social events
- Assisting in improving writing, role play, presentation, referencing, or computer skills
- Buddy program
- Referral to external support services.

Further information about available students support at Australian Federation college can be found in Student Support Policies and Procedures available in our website.

#### **Facilities and Equipment**

- Modern campus with all required amenities for students.
- Classrooms equipped with desks, chairs, whiteboard, overhead projector and flip chart.
- Fully fitted computer facilities with access to Internet Learning and assessment materials.
- Students lounge with modern kitchen equipped with all necessary equipment such as microwave, fridge, drinking water facilities and hot water kettle.
- Computers in the student lounge with access to the internet.
- Print and electronic resources library with reference materials forcourses and other reading materials.



#### **Course Costs**

The costs for this course are as follows:

- Total course fees AUD \$21,050 includes tuition fees plus any additional compulsory costs as follows:
- Enrolment fee: AUD \$250 (non-refundable)
- Uniform, Starter Toolkit and Material fee: AUD \$400
- Tuition Fees: AUD \$20,400

Non-tuition fees: May apply and can be found at www.afcollege.edu.au

A detailed payment plan and payment arrangements are provided in the Offer Letter and Written Agreement. Non-payment of course fees may result in the cancellation of enrolment. Course fees do not include laptops, computer software or textbooks, which are to be purchased at the student's own cost and approximate costs for these are listed in resources requirements.

Australian Federation College reserves the right to vary Tuition Fees and/or Material Fees from time to time.

#### **Resource Requirements**

Laptops and software may be purchased by students through the suppliers as listed or any other suppliers that offer the resources noting that costs may vary at the time of purchase.

Students should also note minimum specifications for a laptop which students must bring to each class. Specifications are included for both Windows and Mac.

Name of Resources	Approx. price	Publisher/Seller
Name of Software Office 365	\$129 annually	https://products.office.com/en- au/buy/office
Laptop Costs  Any laptop that meets the specifications below.	\$450 (approximate only)	Various

Windows –Laptop Component	Minimum Requirements	
Processor		
	Intel® or AMD processor with 64-bit support*; 2 GHz orfaster processor	
	Microsoft Windows 7 with Service pack 1 (64-bit), Windows 10 (Version 1709 or later)	
Operating system	Microsoft Windows 7 with Service pack 1 (64-bit), Windows 10 (Version 1709 or later)	
RAM	2 GB or more of RAM (8 GB recommended)	
Hard disk space	3.1 GB or more of available hard-disk space for 64-bit installation; additional free space required during installation.	

Monitor resolution	1024 x 768 display (1280x800 recommended) with 16-bit color and 512 MB or more of dedicated VRAM; 2 GB is recommended.
Graphics processor acceleration requirements	OpenGL 2.0 capable system
Internet	Internet connection and registration are necessary for required software activation, validation of subscriptions, and access to online services

Mac –Laptop Component	Minimum Requirements
Processor	Multicore Intel processor with 64-bit support
Operating system	MacOS version 10.12 (Sierra), macOS version 10.13 (High Sierra), or macOS version 10.14 (Mojave).
RAM	2 GB or more of RAM (8 GB recommended)
Hard disk space	4 GB or more of available hard-disk space for 64-bit installation; additional free space required during installation.
Monitor resolution	1024 x 768 display (1280x800 recommended) with 16bit color and 512 MB or more of dedicated VRAM; 2 GB is recommended
Graphics processor acceleration requirements	OpenGL 2.0-capable system
Internet	Internet connection and registration are necessary for required software activation, validation of subscriptions, and access to online services.

International students are also required to purchase Overseas Students Health Cover (OSHC) before arriving in Australia. Australian Federation College provides details of OSHC providers in the International Student Handbook.

Additional costs associated with living in Australia are outlined in the International Student Handbook.

Students should carefully review these costs in relation to budgeting. Further information can be found at

https://www.studyinaustralia.gov.au/english/live-in-australia/living-costs.



## 12

#### **Course Credit**

Students may apply for recognition of existing qualifications or skills, knowledge and experience (credit transfer or recognition of prior learning) asper the information included in our International Student Handbook, which is available at <a href="https://www.afcollege.edu.au">www.afcollege.edu.au</a>

For international students, the granting of course credit may affect course fees as well as the duration of the course.

The result of an application for credit and any changes to fees or course duration will be advised to students in writing.

If course credit is granted following the issuance of the Confirmation of Enrolment, students will receive a new Confirmation of Enrolment showing areduced duration.

For any questions about course credit, contact us at the details show



#### How to Apply

To apply for this course, students are required to complete and send us Application for Enrolment Form. This can be provided to students by email or downloaded from our website. Completed Form should be sent to us with all required documents. Students may contact us for help at:

E: admissions@afcollege.edu.au P: (+61) 03 6393 3225



### Acceptance of Application and Orientation

If a student's application is accepted, an Offer Letter and Written Agreement will be sent to the student to sign and return to the College. Once received, a Tax Invoice with the initial payment amount will be sent to the student. Upon receipt of thepayment, an electronic Confirmation of Enrolment (eCoE) will be issued and sent to the student with a set of documents.

The first day of the course will include an orientation session. Students will be provided with information about the campus, living in Australia, accessing our support services and methods for achieving success throughout the course, including courseprogress and attendance requirements as well as an assessment to identify individual support needs.

This course information should be read in conjunction with our International Student Handbook and our policies and procedures available online at: <a href="https://www.afcollege.edu.au">www.afcollege.edu.au</a>



# **Contact Us**



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"You can email us, call us, or even visit our campus if you need a personal consultation with one of our counsellors." - AFC Management



# Connect Us <







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